

MASJID360 COOKIE POLICY

One Platform. Many Muhallas. Stronger Ummah.

Version: 1.0

Effective Date: 7 July 2026

1. Introduction

This Cookie Policy explains how Masjid360, a product owned and operated by Produit Solutions (OPC) Private Limited ("Masjid360", "Company", "we", "our", or "us"), uses cookies and similar technologies on the Masjid360 website, mobile application, and related digital services ("Platform").

This Cookie Policy should be read together with our Privacy Policy and Terms & Conditions.

By accessing or using our Platform, you consent to the use of cookies and similar technologies as described in this Policy, unless you choose to disable them through your browser or device settings.

2. Company Information

Legal Entity

Produit Solutions (OPC) Private Limited

Corporate Identity Number (CIN)

U72900KL2018OPC052452

Registered Office

Produit Solutions (OPC) Private Limited

XIV/IIB, Panikkaveettil House

P O Edassery

Edassery

Thrissur, Kerala – 680569

India

Website: <https://www.masjid360.in>

General Enquiries: info@masjid360.in

Customer Support: support@masjid360.in

3. What Are Cookies?

Cookies are small text files that are stored on your computer, mobile phone, or other device when you visit a website or use certain online services.

Cookies help websites and applications remember user preferences, improve functionality, enhance security, and provide a better user experience.

Some cookies remain only during your browsing session, while others remain on your device until they expire or are deleted.

4. Why We Use Cookies

Masjid360 uses cookies and similar technologies for legitimate purposes, including:

- Providing secure access to your account.
- Keeping you signed in during your session.
- Remembering your preferences and settings.
- Improving website performance and functionality.
- Understanding how users interact with our Platform.
- Detecting fraudulent or suspicious activity.
- Enhancing application security.
- Improving user experience.
- Measuring website traffic and usage trends.
- Supporting customer service and troubleshooting.

We do not use cookies to sell your personal information.

5. Types of Cookies We Use

A. Essential Cookies

These cookies are necessary for the proper functioning of Masjid360.

- User authentication
- Login sessions
- Security verification
- Fraud prevention
- Load balancing
- Session management

Without these cookies, certain services may not function correctly.

B. Functional Cookies

These cookies remember your preferences and improve your experience.

- Preferred language

- Prayer time preferences
- Selected Masjid
- Location preferences
- User interface settings

C. Performance and Analytics Cookies

These cookies help us understand how users interact with our Platform. Information collected is generally aggregated and used solely to improve our services.

- Pages visited
- Time spent on pages
- Features used
- Navigation patterns
- Error reports
- Application performance

D. Security Cookies

Security cookies help protect users and the Platform.

- Unauthorized access
- Spam
- Malware
- Fraudulent activities
- Session hijacking
- Abuse of services

E. Third-Party Cookies

Some cookies may be placed by trusted third-party service providers that support our Platform.

- Razorpay (Payment Processing)
- Google Analytics (where implemented)
- Google Maps
- Firebase Cloud Messaging
- Cloud Hosting Providers
- Email Service Providers
- SMS Gateway Providers

These third parties maintain their own privacy and cookie policies. Masjid360 does not control their independent practices.

6. Similar Technologies

In addition to cookies, Masjid360 may use technologies such as:

- Local Storage

- Session Storage
- Device Identifiers
- Mobile SDKs
- Pixels
- Log Files
- API Tokens

7. Managing Cookies

Most web browsers allow users to control or disable cookies. You may choose to:

- Accept all cookies.
- Reject non-essential cookies.
- Delete previously stored cookies.
- Configure browser settings to notify you before cookies are stored.

8. Mobile Applications

Unlike websites, the Masjid360 mobile application may use device storage, secure tokens, and mobile identifiers instead of traditional browser cookies. These technologies help us:

- Keep you logged in securely.
- Protect your account.
- Synchronize application data.
- Improve application performance.
- Deliver notifications.
- Ensure reliable operation of the Platform.

9. Data Protection

Information collected through cookies is handled in accordance with our Privacy Policy and applicable Indian laws, including the Digital Personal Data Protection Act, 2023. We implement appropriate technical and organizational safeguards to protect information collected through cookies and similar technologies.

10. Changes to this Cookie Policy

We may update this Cookie Policy from time to time to reflect changes in technology, legal requirements, or our business practices. The updated version will be published on the Masjid360 website and/or mobile application with the revised effective date. Continued use of the Platform after the updated Policy becomes effective constitutes your acceptance of the revised Cookie Policy.

11. Contact Us

Produit Solutions (OPC) Private Limited

Corporate Identity Number (CIN): U72900KL2018OPC052452

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